

Internet Registration Form

Please choose your provider and connection location from the list below

Mail or fax your application to one of the locations below:

PO Box 350
Basin, WY 82410
Fax: 307.568.2446
Phone: 307.568.3357

PO Box 158
Lovell, WY 82431
Fax: 307.548.7771
Phone: 307.548.2275

401 S Bent St #4
Powell, WY 82435
Fax: 307.568.3748
Phone: 307.754.9160

1318 Sheridan Av
Cody, WY 82414
Fax: 307.587.8298
Phone: 307.587.8297

tctwest.net
Internet Service Provider

tritel.net
Internet Service Provider

Tri County Telephone
 TCT WEST, INC.

Cody
 Powell

Worland
 Thermopolis

Please PRINT the following information as completely as possible			Referred by:		
First Name	Last Name	Organization (if applicable)	Daytime Phone	Evening Phone	
Mailing Address	City	State	Zip	Fax	
<p>Operating System Windows ME <input type="checkbox"/> Windows 98 <input type="checkbox"/> Windows 95 <input type="checkbox"/> Windows NT <input type="checkbox"/> Windows XP <input type="checkbox"/></p> <p>Windows 2000 <input type="checkbox"/> Macintosh OS8 or OS9 <input type="checkbox"/> Web TV _____ <input type="checkbox"/> Web Appliance _____ <input type="checkbox"/></p> <p style="text-align: center;">Web TV login name</p> <p>Computer Brand _____ Modem Name/Type _____ RAM _____</p> <p>Has this computer been on the Internet before? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Are you currently an Internet subscriber? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, who is your current provider?</p>					
<p>Login Name - Make three choices (maximum of eight characters). We will use your first choice if possible. Remember, your login name is used for your e-mail address. Login name cannot end with the # 00. Password - <u>Up to 15 characters</u> which may be alpha, numeric or a combination. All login names and passwords are lower case and cannot contain special characters or punctuation (i.e. &#@.;;+). Addon accounts must end in 00 and cannot exceed 8 characters including the # 00.</p>					
First Choice	Second Choice	Third Choice	Password		
<p>I have read this agreement and agree to my Internet Service Provider's Service Agreement and Operating Rules as defined in the "Welcome to ..." information and also in the Acceptable Use Policy. By signing this contract, I agree that I am at least 18 years of age and legally bound by this contract. If I am not 18 years of age, the signature below is of a parent or guardian that agrees to be held responsible for the actions of the account applicant. I also understand that I am responsible for determining that my computer and modem hardware meet the minimum requirements recommended by my Internet Service Provider and that my Internet Service Provider does not accept responsibility or liability for accounts with substandard hardware.</p> <p>I further agree that billing will begin on the day of activation of account in our server. <i>tctwest.net</i> customers will be billed on their monthly local telephone statement. <i>tritel.net</i> customers will be billed by mail on the first of each month. Monthly charges are billed one month in advance. In the case of termination of service, all unused charges will be refunded to the customer.</p> <p>I authorize the Internet Service Provider chosen above to bill my account for any charges that I may accrue from month to month. This authorization is valid until revoked in writing. I also certify that I have read the "welcome to" information provided. I further understand that my Internet account will be suspended if my account is not paid in full by the date indicated on my monthly statement. I understand that should my Internet service be terminated due to nonpayment, I may be assessed a reconnect fee. I further understand the I will receive informational emails from my Internet Service Provider periodically. I accept the free Postini filtering service with the understanding that it is not guaranteed to filter all junk mail or to detect all viruses. I realize that to be better protected, I should also use independent virus detection software on my computer(s). I may request the Postini service be removed from my account. There will be a service order charge to reinstate the service if desired later.</p> <p>Although we do offer unlimited access to our users, we do request that users not "camp on". Please feel free to use our service as often and as long as you need to, but when you are not accessing the Internet for browsing, downloading or e-mailing, please disconnect so our other customers may connect. We do not authorize the use of gateway connections with dial-up accounts. If you need multiple access, please contact us regarding a special circuit for Internet. If camping on and/or use of gateways persist, your dial-up account will be terminated. I further understand that email must not be left on the server and that if my mailbox exceeds 25MB, mail will not be delivered until the size of mailbox is decreased.</p>					
<p>We are offering our Internet customers one free e-mail listing in the TCT WEST/Tri County Telephone Assn. directory which is published by NorthWinds Publishing and Printing. Please indicate if you want your e-mail address listed. Unless otherwise requested, the main account email name will be listed alphabetically under the billing name. This offering is available only to customers who have published telephone numbers. If no selection is made, a NO will be registered in the service order. There is no charge for this service if requested at the time of application. If it is requested at a later date, a service order charge of \$7.20 will be charged. Additional listings in the email section of our telephone directory may be purchased at the monthly fee of \$2.00 per line.</p> <p>Listing in the Phone Book? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>We also have an e-mail listing on our web pages at www.tctwest.net and www.tritel.net. If you would like your e-mail address included on our web pages, please indicate below. If no selection is made, a NO will be registered in the service order. There is no charge for this service.</p> <p>Listing on our web pages? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Available on to TCT WEST or Tri County Telephone Association, Inc. customers: I would like Voice Mail installed on my local telephone line. I understand that the installation fee will be waived if I mark "yes" on this application. I further understand that monthly charges for this service will apply.</p> <p>Voice Mail? <input type="checkbox"/> Yes <input type="checkbox"/> No</p>					
Signature of Applicant			Date		

Account # _____

I would be interested in learning about Verizon Wireless service. Yes No

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Revised 02/12/02

No Busy Signal Policy

The “No Busy Signal Policy” is not a guarantee that customers will never receive a busy signal when attempting to connect to our server. The Policy simply means that we will not purposefully over sell our service causing existing customers difficulty in accessing the Internet due to lack of facilities.

We monitor our modem usage closely. We strive to keep our customer to modem ratio at or below 7:1. When we determine that our customer base has outgrown or will soon outgrow the number of modems available, new facilities will be ordered. It is understood that some facilities must be obtained through alternative providers such as Qwest or RT Communications. Availability and delivery dates for facilities purchased from these alternative providers may be delayed. TCT WEST, INC. and TRI TEL, INC. have no control over this type of facility availability.

Multiple Connections

Customers purchase one connection for each full account purchased. This connection entitles the customer to use one modem at a time. Customers found using multiples connections (more than one tctwest.net or tritel.net modem) at the same time will be disconnected immediately. Continued misuse of our services in this manner will result in permanent termination of service.

Unlimited Usage

Our offer of “Unlimited Usage” does not constitute a 24x7 connection (continuous, uninterrupted) to the Internet. The term “dial up account” means that the customer will dial up, using a modem, to access the Internet. Dial up accounts are interactive by definition, which means that the customer must be using the connection -- not merely “camping on”. When the connection is no longer needed for active Internet use, it must be terminated allowing other customers access to the Internet Service Provider’s (ISP) modems.

Customers found to have been connected longer than 24 hours at a time will be disconnected. Customers may be disconnected prior to 24 hours of usage if a particular calling area (i.e. Powell exchange customers or Cody exchange customers) is experiencing busy signals due to lack of available modems. Customers connected for the longest period of time will be disconnected to allow others access to the Internet.

If a customer has need of a continuous, dedicated connection to the Internet, a dedicated account may be requested. The rates for dedicated connections vary according to location and required bandwidth.

Acceptable Use Policy

Our Acceptable Use Policy is available on our website at www.tctwest.net. For more detailed information on the acceptable use of our Internet service, please review this policy.