

TCT Price Sheet (Forsyth)

Telephone

VONtel Digital VoIP phone \$24⁹⁵⁺

Internet

Download/Upload

10/1 Mbps \$49⁹⁵

20/1 Mbps \$59⁹⁵

Television

EXPANDED CABLE \$62⁹⁵

BASIC CABLE..... \$26²⁰

Premium Packages, HD & DVR

HBO \$16⁷⁵

Showtime \$13⁰⁰

Starz/Encore \$13⁰⁰

Digital Deluxe Package \$61⁹⁵

Digital Basic Package \$16²⁵

HD Equipment \$9⁹⁵

DVR Equipment *HD Included* \$15⁹⁵

Telephone \$ _____

Internet..... \$ _____

Television \$ _____

Premiums/HD/DVR \$ _____

TOTAL \$ _____

TCT Protection Plan

TCT's protection plan covers damage to specified Internet or television equipment used with TCT services, whether owned by you or by TCT. The plan also covers existing coaxial wiring, cabling and jacks inside the premises. It is strongly recommended that all customers use surge protection and proper electrical grounding for equipment. This protection plan is void where grounding and surge protection are not in place.

Items covered (including equipment owned by customer or TCT)
Set top boxes, RAPs, TCT switches, TCT cable modems, STB remote controls, HDMI cables, RCA cables, ATA boxes, surge suppressors, power supplies & extension devices. Also covered is repair to existing coaxial wiring meeting industry standards, assuming these devices were installed by the TCT install technician.

Items not covered - Computers, routers (including wireless), switches not sold by TCT, telephones, cellular equipment, caller ID boxes, fax machines, answering machines, television sets, VCR and DVD players, or repair to substandard wiring.

NOTE: Repair of damage to equipment or wiring deemed at TCT's discretion the result of neglect or abuse will NOT be covered under a TCT protection plan.

With TCT services including television \$6⁰⁰

With TCT services including Internet..... \$4⁰⁰

With any TCT telephone choice only \$2⁰⁰

NOTE: If you choose not to subscribe to the protection plan, you will be responsible for replacement of any damaged equipment. You may also be subject to hourly labor charges if a technician is called to your home to service wiring or jacks.

* Residential accounts only. Business rate \$35⁹⁵/mo. High speed Internet connection required.

* All services are not available in all areas. Installation, connect or change fees may apply. Applicable taxes & surcharges apply.



1-800-354-2911
tctwest.net

DATA CALCULATOR

Typical download speeds in Megabits per second (Mbps) required for adequate performance of online activities.

Activity	Minimum speed required	Number of people participating in different activities at the same time	Mbps required X Number of people
Computer browsing Email Pictures (small files)	1 Mbps		
Internet radio Larger picture files	2 Mbps		
VUDU/Netflix/Hulu SD DVD streaming SD Facetime/Skype Gaming (minimum speed) Xbox, Playstation SD You Tube	3 Mbps		
VUDU/Netflix/Hulu HD DVD streaming HD Video conferencing Online schooling Xbox, Playstation HD	5 Mbps		
3D / HD Video	9-12 Mbps		
Super or Ultra HD video	25 Mbps		
Total Mbps speed needed =			