

# TCT Price Sheet (Hardin)

## Telephone

**VONtel** Digital VoIP phone..... \$34<sup>95+</sup>

## Internet

Download/Upload

**15/1 Mbps** ..... \$49<sup>95</sup>

**20/1 Mbps** ..... \$59<sup>95</sup>

**30/3 Mbps** ..... \$59<sup>95</sup>

**50/2 Mbps** ..... \$79<sup>95</sup>

## Television

**EXPANDED CABLE** ..... \$62<sup>95</sup>

**BASIC CABLE**..... \$26<sup>20</sup>

### **Premium Packages, HD & DVR**

HBO ..... \$16<sup>75</sup>

Showtime ..... \$13<sup>00</sup>

Cinemax ..... \$13<sup>95</sup>

Starz/Encore ..... \$13<sup>00</sup>

Digital Deluxe Package ..... \$61<sup>95</sup>

Digital Basic Package ..... \$16<sup>25</sup>

HD Equipment ..... \$9<sup>95</sup>

DVR Equipment *HD Included* ..... \$15<sup>95</sup>

Telephone ..... \$ \_\_\_\_\_

Internet..... \$ \_\_\_\_\_

Television ..... \$ \_\_\_\_\_

Premiums/HD/DVR ..... \$ \_\_\_\_\_

**TOTAL** ..... \$ \_\_\_\_\_

## TCT Protection Plan

TCT's protection plan covers damage to specified Internet or television equipment used with TCT services, whether owned by you or by TCT. The plan also covers existing coaxial wiring, cabling and jacks inside the premises. It is strongly recommended that all customers use surge protection and proper electrical grounding for equipment. This protection plan is void where grounding and surge protection are not in place.

**Items covered** (including equipment owned by customer or TCT) Set top boxes, RAPs, TCT switches, TCT cable modems, STB remote controls, HDMI cables, RCA cables, ATA boxes, surge suppressors, power supplies & extension devices. Also covered is repair to existing coaxial wiring meeting industry standards, assuming these devices were installed by the TCT install technician.

**Items not covered** - Computers, routers (including wireless), switches not sold by TCT, telephones, caller ID boxes, fax machines, answering machines, television sets, VCR and DVD players, or repair to substandard wiring.

*NOTE: Repair of damage to equipment or wiring deemed at TCT's discretion the result of neglect or abuse will NOT be covered under a TCT protection plan.*

With TCT services including television ..... \$6<sup>00</sup>

With TCT services including Internet..... \$4<sup>00</sup>

With any TCT telephone choice only ..... \$2<sup>00</sup>

*NOTE: If you choose not to subscribe to the protection plan, you will be responsible for replacement of any damaged equipment. You may also be subject to hourly labor charges if a technician is called to your home to service wiring or jacks.*

*\* Residential accounts only. Business rate \$39<sup>95</sup>/mo. High speed Internet connection required.*

*\* All services are not available in all areas. Installation, connect or change fees may apply. Applicable taxes & surcharges apply.*



**1-800-354-2911 tctwest.net**

# DATA CALCULATOR

Typical download speeds in Megabits per second (Mbps) required for adequate performance of online activities.

| Activity  | Minimum speed required | Number of people participating in different activities at the same time | Mbps required X Number of people |
|---|------------------------|---|----------------------------------|
| Computer browsing<br>Email<br>Pictures (small files)  | 1 Mbps                 |   |                                  |
| Internet radio<br>Larger picture files  | 2 Mbps                 |   |                                  |
| <b>VUDU/Netflix/Hulu SD</b><br>DVD streaming SD<br>Facetime/Skype<br>Gaming (minimum speed)<br>Xbox, Playstation SD<br>You Tube | 3 Mbps                 |   |                                  |
| <b>VUDU/Netflix/Hulu HD</b><br>DVD streaming HD<br>Video conferencing<br>Online schooling<br>Xbox, Playstation HD               | 5 Mbps                 |   |                                  |
| 3D / HD Video   | 9-12 Mbps              |   |                                  |
| Super or Ultra HD video   | 25 Mbps                |   |                                  |
| <b>Total Mbps speed needed =</b>  |                        |   |                                  |