



Fiber Service Installation Guide

Follow these easy steps to install your **GigaSpire** router. After your router is installed download the **CommandIQ** app to manage your passwords, parental controls and more from home. Call our help desk with any questions at 1-800-354-2911.

1 Locate an ethernet port in your wall or a five port switch. Plug one end of your ethernet into the ethernet port or one of the ports on your switch. Plug the other end into the white wan port on your **GigaSpire** router.

2 Plug the provided power cord into the back of your **GigaSpire** router and into the wall.

3 Hardwire your computer to the router by plugging one end of an ethernet cable into one of the yellow ethernet ports on the back of your **GigaSpire**, and plugging the other end into an ethernet port on your computer. You can also connect devices wirelessly.

***** If you have our VONtel phone service you will need to disconnect the phone cable from your ATA (pictured) and plug it into the phone 1 port on your **GigaSpire** router.